

Confidentiality in Social Care

Course Description

This course covers an issue of increasing importance to those people who work in a Social Care environment: confidentiality.

The course is designed to provide a fundamental introduction to confidentiality and can also serve as a refresher of your existing knowledge.

If, at the end of the course, you feel that you would benefit from a more detailed course relating to issues of confidentiality, please discuss this with your manager and/or Workforce Learning and Development Officer.

Course Content

- Why confidentiality is important in social care.
- What the Caldicott principles are and how you can apply them.
- What you can do in your role to maintain confidentiality.
- The limits to confidentiality.

Learning Objectives

Having completed this course you will be able to:

- Give reasons why confidentiality is important to Service Users, to you as a worker, and to your public sector organisation.
- Give examples of situations where you may need to breach confidentiality.
- State the limits of confidentiality.

Study Time

The suggested study time for this course is 40 minutes.

System Requirements: Windows® 2000, XP or Vista. Internet Explorer version 5.5 or later. Flash Player version 6 or later.



For further information, product demonstrations and evaluations, please contact **Ivy Learning Services Ltd.**

t. 020 8780 1494 **f.** 020 8780 1420 **e.** learning@ivysoft.co.uk **w.** www.ivysoft.co.uk