

Your Life  
**Your Choice**

care and support designed with you



# Awards for Personalisation 2010



# Awards for Personalisation 2010

Personalisation and Self Directed Support was launched in November 2007 with the Ministerial Concordat, “Putting People First” - a joint protocol signed by Government ministers, the NHS and CSCI (now the Care Quality Commission). It outlined the key elements of a reformed social care system for England.

Self Directed Support will mean providing safe, high quality, flexible services for service users and carers. It is a move away from traditional service delivery and commissioning to recognise the role of service users and carers as equals in the planning of service delivery.

The awards are being promoted by Durham County Council and these awards are a celebration of excellence across the care and support sector. The purpose of the awards is to promote best practice within the sector and pay tribute to service providers who have demonstrated outstanding excellence within their field of work.

---

The 1000 word entry should detail why entrants should be considered.

Entries are free.

**General criteria:**

- The work of the service must have been carried out between January 2008 and 31st August 2010
  - The awards are open to private, independent and voluntary sector organisations
  - The provider can be of any size. Entries will not be assessed on the scale of the service, but the quality of the service provided
  - The provider must provide services for people living in County Durham
  - The provider must provide positive outcomes for service users - for example customer surveys, benchmarking
  - The provider must provide evidence of problem solving and cost effectiveness
  - Entries will not be returned
  - One copy of the submission is required
  - Providers should use one form per entry
  - Photocopies are acceptable
  - All information provided will be kept confidential
-




## Categories

### **1 Award for the best example of personalised services in a community setting by a provider**

This award will be given to the organisation who can best demonstrate positive outcomes for service user/s. Winners will be organisations who show exceptional empowerment, choice and control for the service user/s along with sustainability of the business model and are able to transfer the model to other areas.

### **2 Award for the best example of personalised services in a residential setting by a provider**

This award will be given to the organisation who can best demonstrate positive outcomes for service user/s. Winners will be organisations who show exceptional empowerment, choice and control for the service user/s along with sustainability of the business model and are able to transfer the model to other areas.



**3 Award for the best example of personalised services in the use of food and nutrition**

This award will be given to the organisation who can best demonstrate how they have met the challenge of providing choice for service users, while meeting high standards of quality in terms of food and nutrition. Sample menus and references from satisfied customers would be welcome within the word limit provided.



Deadline for entries is:  
**Wednesday 15th September 2010.**

Winners will be announced in October 2010.  
The judging panel's decision will be final.

**For more information and to request an entry form please contact:**

Personalisation Team  
Commissioning Services  
Adults, Wellbeing and Health  
2nd Floor, County Hall  
Durham  
DH1 5UG

Email: [personalisation@durham.gov.uk](mailto:personalisation@durham.gov.uk)  
Telephone: 0191 372 5598  
[www.durham.gov.uk/yourlifeyourchoice](http://www.durham.gov.uk/yourlifeyourchoice)



**Please ask us if you would like this document summarised in another language or format.**

العربية (Arabic) (中文 (繁體字)) (Chinese) اردو (Urdu)  
polski (Polish) ਪੰਜਾਬੀ (Punjabi) Español (Spanish)  
বাংলা (Bengali) हिन्दी (Hindi) Deutsch (German)  
Français (French) Türkçe (Turkish) Melayu (Malay)

[altformat.awh@durham.gov.uk](mailto:altformat.awh@durham.gov.uk)

(0191) 370 8838



**Braille**



**Audio**



**Large  
Print**