

“ we gather information
about the social care sector...”

employer case study

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The NMDS-SC journey for: St Elizabeth's Centre

St Elizabeth's is a national centre offering a range of services to all age groups with learning disabilities. St Elizabeth's specialises in the fields of epilepsy, associated neurological disorders and other complex medical conditions. The centre also provides services for children within the autistic spectrum.

Sandra Evans-Kerr, Director of HR & Staff Development, tells Skills for Care how the centre got involved with the NMDS-SC.

how long have you been involved with NMDS-SC?

We registered with the National Minimum Data Set for Social Care (NMDS-SC) over a year ago. Initially we provided only organisation data in NMDS-SC, but more recently we have added all 600 of our care service employee records which has provided us with a wealth of information stored in one place.

what were the practical steps you needed to take to integrate your organisation with NMDS-SC?

Marianne Elliott, HR Information Officer, extracted data from our HR system and manipulated it to be able to use the bulk upload tool to transfer all data into NMDS-SC. Throughout this process the Skills for Care help desk staff were extremely helpful.



how will you use the NMDS-SC information?

We are starting to use the NMDS-SC data to benchmark our own performance. For example, recording workers when they started and left St Elizabeth's gives us an accurate turnover rate and this helps us review staff retention. The workforce profile allows St Elizabeth's to benchmark itself against other similar organisations in the region. We also benefit from funding from Skills for Care. This supports St Elizabeth's training budget with payments for staff induction and qualifications achieved.



if you were talking to other organisations who were considering becoming involved with NMDS-SC what would you suggest are the advantages?

- The advantages from a care provider perspective are that it is an excellent opportunity to gain an insight into the broader workforce profile both nationally and locally.
- To be able to benchmark and use this information strategically in how we plan for future requirements of the workforce.
- Satisfaction that St Elizabeth's is helping to provide important information to decision-makers regarding the workforce for the future which is vital for the care sector.

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