



Your Life Your Choice

care and support designed with you



Awards for Personalisation 2011

Personalisation and Self Directed Support was launched in November 2007 with the ministerial agreement, 'Putting People First'. This is a joint agreement signed by Government ministers, the NHS and the Care Quality Commission. It outlined the key elements of a reformed social care system for England.

'A Vision for Adult Social Care' is a document recently published by the coalition Government which shows the extension of much more control to individuals and their carers as part of its key social care proposals.

Self Directed Support means providing safe, high quality, flexible services for service users and carers. It is a move away from traditional service delivery and commissioning to recognise the role of service users and carers as equals in the planning of service delivery.

The awards are being promoted by Durham County Council and are a celebration of excellence across the care and support sector. The purpose of the awards is to promote best practice within the sector and pay tribute to service providers who have demonstrated outstanding excellence within their field of work.

The 1000 word entry should detail why entrants should be considered.

Entries are free.

General criteria:

- The work of the service must have been carried out between 1 July 2010 and 31 July 2011
- The awards are open to private, independent and voluntary sector organisations
- The provider can be of any size. Entries will not be assessed on the scale of the service, but the quality of the service provided
- The provider must provide services for people living in County Durham
- The provider must provide positive outcomes for service users living in County Durham - for example customer surveys, benchmarking
- The provider must provide evidence of problem solving and cost effectiveness
- Entries will not be returned
- One copy of the submission is required
- Providers should use one form per entry
- Photocopies are acceptable



Categories

1 **Award for the best example of personalised services in a community setting by a Provider**

This award will be given to the organisation who can best demonstrate positive outcomes for service users. Winners will be organisations who show exceptional empowerment, choice and control for the service users along with sustainability of the business model and are able to transfer the model to other areas.

2 **Award for the best example of personalised services in a residential setting by a Provider**

This award will be given to the organisation who can best demonstrate positive outcomes for service users. Winners will be organisations who show exceptional empowerment, choice and control for the service users along with sustainability of the business model and are able to transfer the model to other areas.

3 **Award for the best example of personalised services in the use of food and nutrition**

This award will be given to the organisation who can best demonstrate how they have met the challenge of providing choice for service users, while meeting high standards of quality in terms of food and nutrition. Sample menus and references from satisfied customers would be welcome within the word limit provided.

4 **Award for the best example of a service that promotes dignity**

This award will be given to the organisation/service who can best demonstrate positive outcomes for service users, their families and carers. The winner will be an organisation that ensures that service users are respected and listened to, have their dignity maintained at all times and are placed at the centre of the caring process.

Deadline for entries is: **Friday 2 September 2011.**

Shortlisted Providers will be notified week commencing 26 September with winners announced in October 2011.

The judging panel's decision will be final.


More information?

For more information about Personalisation and Self Directed Support please contact the Personalisation Team

Telephone: 0191 372 5598

E-mail: personalisation@durham.gov.uk

www.durham.gov.uk/yourlifeyourchoice



Please ask us if you would like this document summarised in another language or format.

altformat.awh@durham.gov.uk
(0191) 370 8838

